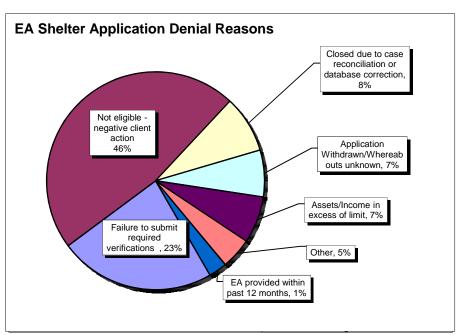
#### **Applications and Entries**

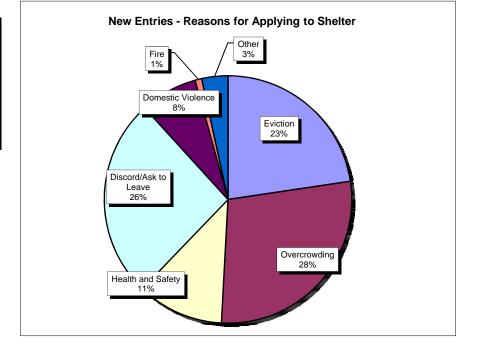
All Applications	% Denied	% Approved
1086	43.92%	55.12%

Application Denial Reasons	% of All Families
Failure to submit required verifications	23%
Not eligible due to negative client action (i.e. evicted from public	470/
housing)	47%
Closed due to case reconciliation or database correction	8%
Application Withdrawn/Whereabouts	
unknown	7%
Assets/Income in excess of limit	7%
Other	5%
EA provided within past 12 months	3%
Total Denials	100%



Shelter Entry Reasons	# Families
Eviction	106
Overcrowding	132
Health and Safety	53
Discord/Ask to Leave	122
Domestic Violence	35
Fire	4
Other	16
TOTAL New Entries*	468

<sup>\*</sup>There may be some delay between EA application approval & shelter entry as some families do not enter shelter immediately



### **Shelter Usage and Costs**

Home Local DTA Office	Number of sheltered families for whom data are available*	Percent placed within catchment area of home DTA office	Percent placed outside catchment area of home DTA office	Percent of Statwide shelter slots allocated to catchment area of home DTA Office	Available Shelter Slots in catchment Area of home DTA Office*
Boston/Dudley/Newmarket	1067	65%	35%	28%	0
Brockton	288	62%	38%	7%	0
Fall River	30	67%	32%	2%	0
Fitchburg	20	45%	33%	1%	0
Framingham	70	67%	55%	1%	0
Greenfield	12	80%	33%	3%	0
Holyoke	340	68%	20%	0%	0
Hyannis	55	68%	32%	5%	0
Lawrence	99	64%	36%	4%	0
Lowell	138	73%	27%	4%	0
Malden	127	32%	68%	4%	0
Milford	16	30%	70%	1%	0
New Bedford	34	44%	56%	1%	0
North Shore	183	66%	34%	9%	0
Pittsfield/North Adams	7	43%	57%	0%	0
Plymouth	19	28%	72%	1%	0
Revere	200	29%	71%	10%	0
Southbridge	14	23%	77%	0%	0
Springfield	119	68%	32%	7%	0
Taunton	46	43%	57%	1%	0
Worcester	155	79%	21%	8%	0
Total	3039	61%	39%	100%	0

<sup>\*</sup>The EA Shelter System is at full capacity and there are no available contracted shelter beds available

Usage by Shelter Type	Usage	% of Total Usage	Contracted Units	Average LOS*	Average Daily Rate	Average Cost Per Family
Shelter (Congregate and Scattered)	2017	67.23%	2017	215	\$117	\$25,155
Hotel/Motel	812	27.07%		131	\$80	\$10,480
Local Housing Authority/Transitional Housing Program	116	3.87%	116	231	\$46	\$10,626
Substance Abuse	55	1.83%	55	345	\$156	\$53,820
All Families	3000	100.00%	2188			

Difference from Previous Month 83
% Difference from Previous Month 3%

<sup>\*</sup>Avg LOS for families still in shelter

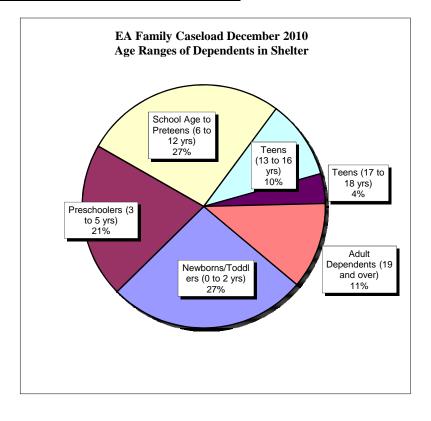
#### **Characteristics of Families in Shelter**

Family Members	Average Family Size	Average Age of Head of Household	Female Head of Household	Male Head of Household
10386	2.97	30.38	92.66%	7.34%

Market Orace	% of All Families
Marital Status	raillilles
Divorced	4.94%
Married	11.10%
Never Married	74.25%
Not Married	0.69%
Separated	8.36%
Unknown	0.10%
Widowed	0.56%
Total	100.00%

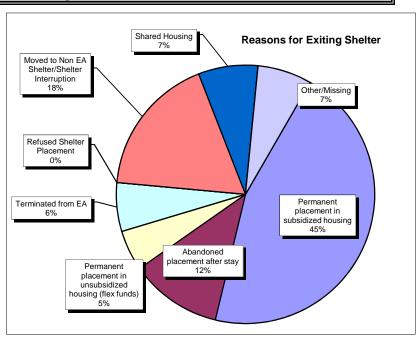
Avg Monthly Income Per Family	\$696.37

Highest Grade	% of All Families
Not Given	9.32%
1-8 years	7.94%
9-11 (attended, no diploma)	30.39%
Completed 12 (diploma)	29.31%
Completed 2-year college	2.01%
Completed 4-year college	1.71%
GED	9.81%
No School at all	0.46%
Some college	9.05%
Total Families in Shelter	100.00%



### **Families Exiting Shelter**

Shelter Exit Reason	% of All Families
Permanent placement in subsidized	
housing	45%
Abandoned placement after stay	12%
Permanent placement in unsubsidized	
housing (flex funds)	5%
Terminated from EA	6%
Refused Shelter Placement	0%
Moved to Non EA Shelter/Shelter	
Interruption	18%
Shared Housing	7%
Other/Missing	7%
Total Exits	100%



### Flexible Funds Utilization

Flexible Funds	Current Month		Previous Month (#)	FY11 Year to Date	Total YTD Payment
Flexible Funds	150	\$7,038	311	1424	\$11,977,532
Diversion	109	\$8,955	185	388	\$3,474,602
Total	259		496	1812	\$15,452,134

6-Month Flexible Funds Extension Requests July 1st	
through December 31st, 2010	653
Flex Funds Requests through Oct. 2009	1053
% Extension Requests	62%

Agencies are asked to request extensions up to 60 days prior to lease end date